



MyHeritage Launches New Community-Powered Q&A Hub

MyHeritage Community allows users to post requests for assistance with their family history research and receive help from the global 81-million-strong MyHeritage user community



(Photo: Business Wire)

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TEL AVIV, Israel & LEHI, Utah--(BUSINESS WIRE)--MyHeritage, the fastest-growing destination for discovering, preserving and sharing family history, announced today the launch of MyHeritage Community, a new online Q&A hub that fosters family history research collaboration. MyHeritage Community is built as an image-oriented forum integrated into the website for users to help one another solve genealogical challenges, such as translating documents, deciphering handwritten letters, identifying unknown people in photos and searching for elusive ancestors.

With more than 81 million users around the world registered on MyHeritage and 42 languages supported, MyHeritage Community is uniquely positioned to serve as a meeting place for people trying to solve genealogical mysteries, and other people willing to help them. Users looking for assistance can post *requests* in the MyHeritage Community to get expert genealogy advice or benefit from native language expertise and local geographic familiarity. For example: a user in the United States with roots in Germany can post an image of an ancestor's handwritten letter written in Kurrent — old German handwriting — and ask for help deciphering it. Another user from Germany can then translate it and add first-hand information on the town from which the letter was posted.

Volunteerism is an important value in the world of genealogy. Since the recent release of the MyHeritage Community, inspiring cases of users helping other users continue to surface. Examples include a user who posted a request for information on her relatives from a specific region in Italy and received pinpointed advice down to the address of the relevant office to contact; a user who asked for a translation of a church certificate from Portuguese to English and received a full translation and in-depth explanation of the purpose and origin of the document; plus many more.

“My definition of a *genealogist* is someone who — after consuming most research directions for his/her own family — helps other people research their family tree, just because he/she loves it so much,” said MyHeritage founder and CEO, Gilad Japhet. “Many genealogists are generous with their time and knowledge, and eager to help others explore their family history. The new MyHeritage Community allows people to help each other, making our service even more useful and effective.”

MyHeritage Community is free, and is accessible at www.myheritage.com/community.

About MyHeritage

MyHeritage is the world's fastest-growing destination for discovering, preserving and sharing family history. As technology thought leaders, MyHeritage is transforming family history into an activity that's accessible and instantly rewarding. Its global user community enjoys access to a massive library of historical records, the most internationally diverse collection of family trees and groundbreaking search and matching technologies. Trusted by millions of families, MyHeritage provides an easy way to share family stories, past and present, and treasure them for generations to come. MyHeritage is available in 42 languages. www.myheritage.com

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Tweets by @MyHeritage



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New features and functionality added to #DNA matching. Read more here:
blog.myheritage.com/2016/11/dna-ma...

6h



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Today in 1860, Abraham Lincoln was elected president of the United States. #history

17h



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Happy 70th birthday to actress Sally Field! Do you remember her as "The Flying Nun"?

